



The Avenue Medical Practice

March 2018
Issue 5

Newsletter

Appointment System

We are reviewing our appointment system, patients do seem to like the same day access but would like pre-bookables as well. We are currently running a survey on this website (under online services tab). Please let us know your views on what you'd like to see. In the meantime if you need a routine appointment please call earlier rather than later, as we only have a finite number of appointments available each day. Results will only be available after 11am



We thought you would like to know who our clinical staff are:

Think Pharmacy First

Patients will notice we are starting to promote other alternative services in the practice to direct patients to the right service as quickly as possible and to reserve the GP appointments for those with the greatest medical need. Pharmacies are now offering a free at the point of access consultation service for minor conditions including sore throats, hayfever, conjunctivitis across Sheffield. Locally you can go to see them 6 days a week, without an appointment. The Pharmacy will take you into a private room for a consultation, and if after that examination, medication is needed, then this will be free if you are eligible for free prescriptions.

New Practice Manager

Following Heather's retirement Lynsey Hughes is our new Practice Manager. She is joining us in the interim to support us until a new Manager is recruited. Lynsey has been a Practice Manager in Doncaster and has worked in the NHS for over 20 years, with nearly 8 years of that being spent in Sheffield

Doctors

Dr. D Curran (F)
Dr. N Hegde (M)
Dr. Bowry (F)
Dr. G Pettinger (M)
Dr. P J Woodcock (M)

Clinical Practitioners

Sarah Fisher
Minion Green
Julie Walker

Practice Nurses

Sue Dean

Health Care Assistants

Joel Gough
Gill Bright

Phlebotomist

Sara Newton

Repeat Prescriptions

Please remember we cannot take these over the phone, please ask us about our online system, or drop of the slip at the practice.

Patient Participation Group

We want to hear from you! Our service is all about doing what's best for our patients within the budget available. To achieve that we need to hear from you. If you would like to join our Patient Participation Group we love you to email use at SHECGG.AvenueMC@nhs.net . Your commitment would only be for a few hours, every few months, but what you could help us achieve could make a huge difference for you and other patients.

Isolation

Do you feel lonely or isolated? We are starting to work more and more with our community colleagues to ensure our patients have knowledge and access to all the available service locally, that could benefit their well-being. You will see posters displayed in our waiting room but the highlights are:-

Knit and Natter - Every Monday 10am-12pm at the terminus meeting room, 240 Lowedges Road

Art Group—Most Tuesdays 10am-12pm at the Terminus Café at Lowedges

All Age gym bus (pick up LBJ and Greenhill Library) - Every Monday 10-11am—£4

All Age swim bus £4 as above but every Weds and Friday 12.30-2pm goes to Heeley Gym and Pool (pl register interest with Kim 07825604477)

Carers Group—2nd Tues of the month 10.30am-12pm—The Temrinus Café at Lowedges

Parkour Mondays 4-5pm (11-25 yr olds) The Michael Church Main Hall Lowedges Rd

Lowedges Food Growing Project—11am-1pm Every Saturday in the garden of Lowedges fire station

SPRING FORWARD EVENT— SAT 17TH MARCH 11am– 1pm, at the Terminus, allsorts of events inc free crepes, raffles, stalls and activities

If you have any questions about any of the above please email hlc-tti@btconnect.com or call 0114 2378724